

## PRODUCT WARRANTY TERMS AND CONDITIONS

Dear valued Customer

Thank you for purchasing equipment supplied and serviced by LAF tech. We are here to support you in the unlikely event of a product technical fault. The conditions of our Warranty are outlined as follows. LAF Technologies Pty Ltd products come with either a 1, 2 or 3 year limited warranty, depending upon the product purchased, beginning on the date of shipment from any LAF Technologies Pty Ltd warehousing location. To determine which warranty applies to your product, refer to appendix A. or contact our office for further clarification.

LAF Technologies Pty Ltd limited warranty covers defects in materials and workmanship. LAF Technologies Pty Ltd's limited warranty shall be, at our option, to repair or replace any defective parts of the equipment, provided if proven to the satisfaction of LAF Technologies Pty Ltd that these parts were defective at the time of being sold, and that all defective parts shall be returned, properly identified with a return authorisation Warranty Claim form accurately compiled. This limited warranty covers parts and labour only in that is required to repair the equipment only and not transportation / insurance charges, sterilisation and re-certification works.

LAF technologies bears no responsibility for the operation or performance of any products in any manner other than that which the product is usually tested and applied under industry standards, nor for any damage to a product from abuse, misapplication, unauthorized repairs, abrasion, erosion, corrosion, or the like due to abnormal temperatures, or the influence of foreign matter, nor for the design or operation of any system of which any product may be made apart, or for the suitability of any product for any particular application. LAF technologies shall not be liable for any cost or expense, including without limitation, labor expenses, in connection with removal or replacement of alleged defective equipment or any part or portion thereof nor for incidental or consequential damages of any kind, or under any circumstances for any damage beyond the price of the goods sold.

### **This warranty does not cover:**

- Freight or installation (inside delivery handling) damage. If your product was damaged in transit post initial delivery / installation, you must file a claim directly with the freight carrier
- Products with missing or defaced serial numbers
- Products for which LAF Technologies Pty Ltd has not received payment
- Problems that result from:
  - External causes such as accident, abuse, misuse, problems with electrical power, improper operating environmental conditions and handling
  - Servicing not authorised by LAF Technologies Pty Ltd
  - Usage that is not in accordance with the product instructions
  - Failure to perform preventative maintenance
- Problems caused by using accessories, parts or components not supplied by LAF Technologies
- Customer modifications to the product
- Consumables such as filters (HEPA, ULPA, carbon, pre-filters) and fluorescent / UV bulbs, items of wear and tear during standard in operational use

ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITING TO ANY IMPLIED WARRANTIES AND CONDITION OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE LIMITED IN TIME TO THE TERM OF THIS LIMITED WARRANTY. NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE LIMITED WARRANTY PERIOD HAS EXPIRED. LAF TECHNOLOGIES PTY LTD DOES NOT ACCEPT LIABILITY BEYOND THE REMEDIES PROVIDED FOR IN THIS LIMITED WARRANTY OR SPECIAL, INDIRECT, CONSEQUENTIAL OR INCIDENTAL DAMAGES, INCLUDING, WITHOUT LIMITATION, ANY LIABILITY FOR THIRD PARTY CLAIMS AGAINST YOU. FOR DAMAGES FOR PRODUCTS NOT BEING AVAILABLE FOR USE OR LOST WORK. LAF TECHNOLOGIES PTY LTD LIABILITY WILL BE NO MORE THAN THE AMOUNT YOU PAID FOR THE PRODUCT THAT IS THE SUBJECT OF THE CLAIM. THIS IS THE MAXIMUM AMOUNT FOR WHICH LAF TECHNOLOGIES PTY LTD IS RESPONSIBLE. THESE TERMS AND CONDITIONS SHALL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF AUSTRALIA AND SHALL BE SUBJECT TO THE EXCLUSIVE JURISDICTION OF THE COURTS OF THE STATE OF VICTORIA AUSTRALIA.

## Appendix A

<b>Manufacturer</b>	<b>Warranty Period</b> (unless agreed otherwise, in writing by LAF tech management at	<b>Warranty works performed</b>
Eurolcone LAF/BSC	3 Years parts and labour	Onsite / Back to base
Euroclone Industrial	1 Years parts and labour	Onsite / Back to base
Euroclone CO2	1 Years parts and labour	Onsite / Back to base
Airscience/Filtco	2 Years parts and labour	Onsite / Back to base
Lighthouse (LWS)	2 Years parts and labour	Back to base only
ATLAS/Machaire	1 Years parts and labour	Onsite / Back to base
Quantum air tech PCI	1 Years parts and labour	Back to base only
Ruskinn/Baker	1 Years parts and labour	Onsite / Back to base
JSResearch	1 Years parts and labour	Onsite / Back to base
Caron USA	1 Years parts and labour	Onsite / Back to base
Priority Supplies	1 Years parts and labour	Onsite / Back to base
TOMI AIHP	1 Years parts and labour	Back to base only
Devea Phileas	1 Years parts and labour	Back to base only
Grimm	1 Years parts and labour	Back to base only
Kannomax	1 Years parts and labour	Back to base only
Rocker	1 Years parts and labour	Back to base only
CP lab	1 Years parts and labour	Back to base only
Oriflow	1 Years parts and labour	Back to base only
Sensocon	1 Years parts and labour	Back to base only
TEC Services Inc	1 Years parts and labour	Back to base only
AM instruments	1 Years parts and labour	Onsite / Back to base
Hanwell	1 Years parts and labour	Back to base only
Other	1 Years parts and labour	Back to base only

## WARRANTY CLAIM FORM

<b>Date</b>	
<b>Customer</b>	
<b>Department</b>	
<b>Address</b>	
<b>Contact</b>	
<b>Phone Number</b>	
<b>Email Address</b>	

Equipment	
<b>Make</b>	
<b>Model</b>	
<b>Serial Number</b>	
<b>Room Location</b>	

Defect Report	

<b>Equipment to be returned to LAF tech</b>	Yes / No
<b>Freight carrier &amp; con note number</b>	
<b>Date dispatched to LAF tech</b>	
<b>Customer Signature</b>	

Note: LAF tech accepts no liability whatsoever for loss or damage of the equipment described above during transit or at LAF technologies premises.

### LAF tech Office Use Only:

<b>Date Recieved</b>	
<b>Equipment within warranty Period</b>	Yes / No
<b>Physical damage Internal / External</b>	Yes / No

### Issue / Fault:

Findings:	Part Number	Quantity

<b>Replacement parts delivered</b>	Yes / No / NA
<b>Manufacturer notified to replace parts</b>	Yes / No / NA
<b>Freight charged</b>	Yes / No
<b>Freight carrier &amp; con note number</b>	Yes / No
<b>Invoice raised and issued</b>	Yes / NA
<b>Date Job Completed / Signed</b>	